Replacing an Existing House Water Pump

To help us select the correct replacement pump, we need some key information about your current pump and system. Please complete the questionnaire below, take photos of the pump name plate and email the information and photos to sales@soco.co.nz or visit our showroom at 471 Tremaine Avenue, Palmerston North.

Key pump information

☐ Photo of name plate

(If the nameplate is not readable, please complete our New House Water Pump Questionnaire.)

☐ Photo of installation

☐ 230 V Single phase ☐ 400 V Three phase

Control System: Pressure switch & tank Press (flow) control VSD (Variable Speed Drive)

Water source:

☐ Rainwater tank ☐ In ground tank ☐ Bore / Well

☐ Dam / Pond ☐ River / Stream ☐ Spring

Distance from water source to pump? _____ metres

Distance from pump to hot water system? _____ metres

How is water heated?

☐ Hot water cylinder ☐ Continuous flow (gas/infinity)

Pipe details:

Internal diameter of pipe _____ millimeters

Issues with current pump

(if applicable please complete a new pump questionnaire)

☐ Low water pressure in shower

☐ Low water flow

☐ Not enough water/runs out quickly

☐ Pump starts/stops frequently

☐ Pump is noisy

☐ Pump runs continuously

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