

New House Water Pump Questionnaire

To help us select the correct pump for your new build or installation we need some key information. Please complete the questionnaire below, take photos (if applicable) and either email all information to sales@soco.co.nz or visit us at 471 Tremaine Avenue, Palmerston North.

What do you need?

New pump/New build Number of bathrooms _____

Replacing existing pump

(If replacing, please include photos of pump name plate and installation)

Photo of pump name plate Photo of pump installation

Low water pressure Low water flow

Pump runs continuously Pump is noisy

Pump starts/stops frequently Not enough water/runs out quickly

Pump information:

230 V Single phase 400 V Three phase

Control System: Pressure switch & tank Press (flow) control VSD (Variable Speed Drive)

Pump type:

Surface pump (ground) Submersible pump (in water)

Water source:

Rainwater tank In ground tank Tank capacity: _____ litres

Bore / Well Dam / Pond River / Stream

Spring

Distance from water source to pump? _____ metres

Distance from pump to hot water system? _____ metres

How is water heated?

Hot water cylinder Continuous flow (gas/infinity)

Pipe details:

Internal diameter of pipe _____ millimeters

